



ReStore Shopping Policies

Thank you for supporting our mission to build homes, communities, and hope.



RETURNS AND EXCHANGES

Because all merchandise is donated, items are sold as-is and we are unable to offer warranties or guarantees. Our team carefully screens donations to provide quality merchandise, but we encourage customers to inspect items thoroughly before purchasing.

Please note that all sales are final. Returns and exchanges are not accepted, except on select high-voltage appliances as specified at the time of purchase.



To help ensure your purchase fits your space, we recommend measuring both your available space and the item before buying. Tape measures are available in the store for your convenience.



PRICING

We strive to offer quality merchandise at fair and affordable prices. To maintain consistency and fairness for all customers, prices are fixed and not subject to negotiation.



HOLDING PURCHASED MERCHANDISE

If you are unable to take larger items with you at the time of purchase, we are happy to hold your merchandise for up to **three business days** while you arrange transportation.

Because storage space is limited, items not picked up within three business days will be returned to inventory. In these cases, a store credit will be issued for the purchase amount, less a **10% restocking fee**.



To claim your merchandise, please bring your receipt and customer copy of the sold ticket.

If your receipt has been misplaced, a valid photo ID matching the purchase information will be required.

Store credits are valid for **one year** from the date of issue.



LOADING ASSISTANCE

When staff are available, we are happy to assist with loading purchased items into your vehicle. For safety reasons, we can only place items inside a vehicle and cannot load merchandise on top of or outside a vehicle.



No tie-downs provided



No strapping or packing materials



No packing blankets



No transportation supplies

Customers are responsible for securing and transporting their purchases.



THANK YOU FOR SHOPPING WITH PURPOSE!

Every purchase helps support affordable housing and strengthens our community. We appreciate your support!



BUILD HOMES



SUPPORT COMMUNITIES



DONATE GOODS



CHANGE LIVES

Thank you for helping us build homes, communities, and hope across Southwest Georgia!